

confidence



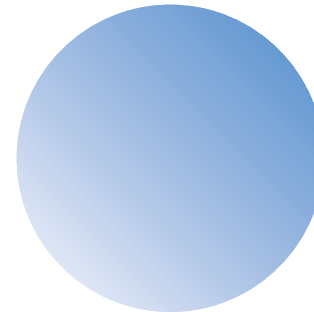
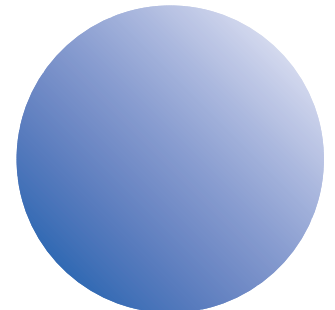
reliability

protection



satisfaction

Maintenance Contracts



Zurich

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888 835 5063 www.zurichna.com/zdu

Note: This brochure gives a general overview of Zurich's maintenance contracts. Certain restrictions and exclusions apply, and coverages may differ in certain states. Please consult your maintenance contract for detailed terms and conditions.

Zurich maintenance contracts are administered by Universal Underwriters Service Corporation, a wholly owned subsidiary of Zurich Holding Company of America.

Services provided in the following states by:

California and New York: Universal Underwriters Service Corporation

DBA UUSC Service Company

CA License #0C17302

Florida: Vehicle Dealer Solutions insured by Universal Underwriters Insurance Company

FL License #60132

All other states: Universal Underwriters Service Corporation

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Protection for the road ahead

Maintenance

A Zurich maintenance contract ensures the carefree use of your vehicle by providing coverage for services recommended by the manufacturer of your vehicle. You'll receive an ID card to present to the service writer at your selling dealership. Simply bring your vehicle to the dealership for the specified maintenance services. Service professionals who know your vehicle will perform the maintenance services.

With five service intervals and five terms to choose from, you select the plan that works best for you.

Service Intervals

- 3,000 Miles
- 3,750 Miles
- 5,000 Miles
- 7,500 Miles
- 10,000 Miles

Terms

- 1 Year
- 2 Years
- 3 Years
- 4 Years
- 5 Years

With each maintenance plan, up to two service levels will be provided. The number of times each service level is performed is based on the term and service interval you select.

Maintenance coverage includes parts and labor costs for the following services:

Service A

To ensure long life of your vehicle's engine and operating systems, the following services will be provided: engine oil and filter change; chassis lubrication; ensure proper levels for brake fluid, differential fluid, power steering fluid and windshield washer fluid; inflate tires; inspect air filter, battery, brake lights, CV joint boots, emergency brake, headlights, horn, hoses, taillights, turn signals, and wiper blades.

Service B

To help ensure the smooth and safe operation of your vehicle, the following service will be performed: tire rotation.

Emergency Roadside Assistance

With our maintenance plan, you'll also receive emergency roadside assistance. Services include towing, flat tire changes, gas and fluids delivery, jump-starts, and frozen lock and lockout services. Just call the number on your Maintenance ID card to have service providers dispatched. No need to worry about having cash on hand, Zurich will authorize up to \$100 per disablement in expenses. You just sign and drive.

You take care of more important things and let us take care of your vehicle.

